

LEVERAGING AN ADVANCED ASSET MANAGEMENT FRAMEWORK TO OPTIMIZE INVESTMENT DECISIONS

July 28, 2021

What is Advanced Asset Management?

An **enhancement** of the traditional asset management framework that adds **digital skillsets and technologies**, focuses on **total expenditures** and considers assets beyond the physical infrastructure. These elements work together to **optimize** spending decisions, reducing the infrastructure funding gap while maintaining assets at an acceptable **service level**.



Get ahead of rising costs

Water and wastewater capital needs vs. historical investment



Public spending on Capital and O&M Investments, 1956-2016. Source: Bluefield Research using U.S. Congressional Budget Office data.

Are utilities equipped to cover costs?



Assessment of a utility's ability to cover the full cost of providing service currently and in the future. Source: American Water Works Association..

Water and Wastewater Monthly Bills for Largest U.S. Cities by Population Served, 2012-2019. Source: Bluefield Research.

The costs of acute shocks are rising



Asset fitness is the durability of assets. It incorporates asset management and data optimization capabilities as they relate to common physical fitness attributes: redundancy, resistance, reliability, and having assets to help respond and recover from incidents.

Organizational health are the people-centric processes, products and tools that maximize the performance of physical assets and people. These essential resilience elements fortify organizations the ways proper nutrition and sleep benefit athletes.

Billion-Dollar Disasters: Number and Cost of U.S. Weather-Related Disasters, 1980-2019. Source: National Centers for Environmental Information.



Traditional vs Advanced Asset Management



Physical Infrastructure vs Total Asset Focus



Total Asset Focus Yorkshire Water's Six Capitals framework



Sources: Yorkshire Water, Natural Capital Coalition, Bluefield Research

Capital Investment Planning vs Totex Expenditure Planning



Total Asset Investment Planning



Optimization

Prioritization

Historical data vs Real-Time Data









Virtual Assistants



Looking Beyond the Surface

The foundations of tech we experience everyday are being applied in the water sector



> Data Readiness

Visualization

H Machine Learning

Digital Twins

😂 Edge Processing

Artificial Intelligence





Analytics 101

Visualization: Walk before you Run

WHAT & HOW

Less raw data, more insight Many applications for simple dashboard development

BENEFIT

Increase the value of your data efforts through basic visualization and development of dashboards



Data Readiness

Streamline the process •



Define

Austin Water Utility

June 2011

10th Suite 415 • Austin TX 7870

Asset Inventory,

Condition and **Risk Assessment** Guidelines

Collect



Analyze





Plan

Integrate

Facility Number	4325-01	Facility Name Happy Dragon
Address	940 S GREENFIELD R	,,
City 📕		State
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General Location		
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Sub Class	2 Moderate User	Billing Rate
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Mobile Applications Delivers Fast and Accurate Field Data Collection



CMMS Database + New Assets in Field



Central Tracking for Data Completeness and Quality

Filter Data





Confidence in Data Collection

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Data Collection Monitoring



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360° Imaging



WWTP 360° Imaging

© Arcadis 2021



All

10

4

1,099

2,337 2,835 5,226

179

1,385 1,028

1,298 2,387

431

5

20

Total

6.440

5,380

12,520

6,400

1.040

Cascade Aerati.. Chemical Feed

East Electrical S..

East Maintenan... Facility Support

Risk Matrix

LoF

CoF

5

4

3

2

1

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Digestion

1

,491

887

650

306

82

2

1,493

865

1,472

1,042

119

3

1,861

1,215

1,367

229

Total 3,416 4,991 7,009 6,796 9,568 31,780

Apply Predictive Maintenance Techniques

- Vibration
- Thermography
- **MCA**
- **Oil Analysis**







Process	Asset Type	Asset Name	^
Facility Support	Sump Pump	Sump Pump 1, RAS Basement	
RAS	Pump	Pump 1, Make Up Water	
RAS	Pump	Pump 2, Make Up Water	
Aeration	Flow Meter	Mag Flow Meter, PE Flow, Aeration Tanks 1 & 2	
RAS	VFD	VFD 1, Motor Start 1 & 2, RAS Pumps	
RAS	VFD	VFD 2, Motor Start 3 & 4, RAS Pumps	
Pumping	Pump	Pump 2, Digested Sludge	
RAS	Pump	Pump 3, RAS	
WAS	Pump	Pump 4, RAS	
Facility Support	Crane	Crane 2, Belt Filter Press 1 and 3, West Monorail	
Pumping	Pump	Pump 1, Digester Circulating	
Pumping	Pump	Pump 2, Digester Circulating	
Pumping	Utility Meter	Utility Meter and CT cabinet	
Aeration	Flow Meter	Mag Flow Meter, PE Flow, Aeration Tank 5	
Aeration	Flow Meter	Mag Flow Meter, PE Flow, Aeration Tanks 3 & 4	\checkmark
Pumping <	Control	Pumn Starter/Control Panel Emergency Dewater	

Highest Risk Pipe Modeling







Analytics 101

Machine Learning: Make Better Decisions

WHAT & HOW

Make ongoing decisions based on a data stream

Many algorithm and software platforms

BENEFIT

Improve decision making over time for various benefits





Intelligent Water 101: **Key terms**

Machine Learning

The ability to improve processing results from experience for a specific need.

Better Results

Avoided failures per intervened pipe length



Pipe Choice Method — Age.priority — Perfect.Choice — Predicted.by.model — Random.choice

1.

Defensible Capital Planning



Apply ML to Improve LOF

- Improved Failure Prediction
- Leverage Model and Maintenance

Ties to Levels of Service

- System-wide Risk
- Failure Rate
- Reinvestment Rate



PipeMiles by Diameter 8

PipeMiles by PipeType

Diameter

PipeMiles by Material

3 2 1 0 50 100





Analytics 101

Digital Twin: A Way of Working

WHAT & HOW

Multiple levels

Starts with a virtual representation of an asset

Many types of digital twins

BENEFIT

Enhanced Management of Assets

Improved Workforce Safety & Enablement

Fit-for-Future Monitoring







Intelligent Water 101: **Key terms**

Digital Twin

Interoperative services that can function together to deliver an immersive environment to plan, analyze, design, construct, operate, and maintain an asset throughout its lifecycle.

3D Scanning

- Single scanner can complete scan of entire building in a day.
- Scanning Process
 - Number of scans per room is based on size and amount of equipment or conflicts
 - Scanning equipment cannot see through equipment
 - The greater the quantity of scans the greater the quality of scans
- Captures down to 1" or smaller (conduit, small diameter piping)



BIM to Insights

Pioneered by Arcadis



Project Name

> 1

MODEL EXPLORER

Risk Matrix 🔗													
LoF CoF R	1	2	3	4	5	Total							
5	2	101	120	32	67	322							
4	3	59	79	52	76	269							
3	9	153	197	123	144	626							
2	7	89	89	55	80	320							
1	8	17	15	5	7	52							
Total	29	419	500	267	374	1589	-						



 ∇ 63 ...

Risk Assessment to Balance Totex







- Analytics is the use of data to deliver insight & support better decision making
- Analytics is a combination of mathematics & statistics, data techniques and advanced algorithms to quantify and predict performance, risk, condition, service, cost & revenue with rich data visualization to communicate insight

Potential Totex Savings from Advanced AM in US

Advanced asset management CAPEX savings forecast, 2019-2030



Source: Bluefield Research

Over 17B in CAPEX alone

Advanced asset management OPEX savings forecast, 2019-2030



Source: Bluefield Research

Dashboards Provide Internal Information KPI: % Proactive (PM/CM) - Time

Formula: % Time Proactive = $\frac{Hours Proactive}{Hours Proactive + Hours Reactive}$

- Data gathering process: CMMS
- Update frequency: Continuously through CMMS. Initial display will be quarterly, with ability to provide a specific time frame
- Historic data requirements: 4-5 years
- Target: WERF 2014 Research Report "Leading Practices and Key Performance Indicators for Asset Maintenance" cites Toronto Water as best practice case study: Their goal is 75% planned to 25% unplanned work orders.
- Drill-down capabilities for PM vs CM by location and Supervisor.
- Visualization type: Radial for the top level, and then scorecard for next level



1-2-1 Proactive Time Details APORTALES, 1004

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Drill Down

Top Level

Business Visualization

Are We Meeting Our Prev. Maintenance Targets?

Lucity CMMS Performance

Planned Maintenance Percentage



Business Visualization

What Assets Consume Our O&M Dollars?

Lucity CMMS Performance

Work Order Cost

Work Order Cost Over Time

Reason Corrective Action Repair Preventive Maintenance Reactive Repair/Response



Work Order Cost by Problem Type

Reason
Corrective Action Repair
Preventive Maintenance
Reactive Repair/Response
Repair



Work Order Cost by Department

Reason Corrective Action Repair Preventive Maintenance Reactive Repair/Response Repair



50% Reduction in Pump Station Corrective Maintenance Cost



Maintenance Lagging KPIs Inform CAPEX Planning



Dashboards Support Data Gathering for Decision Making

LOS: Maintain or improve water system current asset systemwide condition and risk

KPI Lagging: Percent of Work Orders completed

KPI Leading: Pipeline inspection program completion

KPI 4-1-5A: Pipeline Inspections







Inspection Information



Large Program/CIP Management



Asset Management to CIP Execution

Execution

Loproval



- How are costs and schedules controlled?
- How are **updates** communicated?
- How is information **shared**?

Approve Projects by Key Stakeholders

- Who is **responsible** for approving projects?
- What process does a potential project go through to be approved?

Identify the Universe of Potential Projects

- How are projects identified?
 - Master Plans / Modeling
 - Feasibility Studies
 - Plant Studies
 - Failures
 - Complaints
- How is the **portfolio** of projects tracked?

Prioritize the Projects against Business Drivers

- What are the **drivers** for your organization?
 - Funding and Sources
 - Capacity
 - Condition
- Who provides input on the **priorities** of projects?
- What scenarios provide the most value?

CIP

Prioritizatic

Project Tracking



What Stakeholders Are Being Impacted?

78

Daily Reports Submitted CTR Team Finish SAP Program Category Appled Technology SAP Proje Water Quality Active Projects Applied Technology 7/22/2016 1/18/2026 Planning & Engineering Facilities 25 Program Controls Name of Employee · Factorite Controlmation. 12.5 Force Account 429.50 2017 City of Peacht... Construction Mana Active Projects Date of Report Facilities Beaver Ruin . 6/16/2028 6/16/2028 \$19M Billable Hours Water Quality nesville M-1006 129 48-inch PCCP... Harring & I Insendory Silver City Homer SAP Project Number Beaver Ruin . 306 · Louis Gainesville 2,555.00 LRWPS - Lani... • Mataria 15 Canto Business Analyst Commerce GC Water Tra... 12/29/2023 5:00:00.. 2017 City of ... Records 54 -- Insuran Canbida M Danielsville lefferson 48in PCCP Re.. 441 Other Name TeamName Date Bilable Hours Task 1 - Department Task 1 -Task 1 - Detail description Task2-Department Task Membrane R... History search Kennesaw F Wayne Hill ... ore corrected if needed. Winder None Selected 48in PCCP Re... The intersection are review and new information is update Marietta Athe Demand Service Cate.. All pages are clean up from old and not used data. \$8M 48-inch PCCP. 1.00 Attended CTR Leadership Team Mtg. to discuss updates and/or 78 9.05 Overall DWM 800 Elarica Chavez Construction Management 6/16/202 591 issues we or our teams may be having while working remotely. Smyr Sunny Hill Bo ... Lexing Watkinsville CIP Fund Big Flat Cree... Mabletor \$236,366.73 429.50 270.50 Monroe 24 Rosemoore L. 402 Decatur Atlanta Redan FWH Arc Flas... SAP Program Category Finish Statu SAP Project Numbe None Selected FOG Station .. Burn Rate East Point Consulting Engineer 7/14/2015 1/18/2026 All All Social Convers Circle FWH DCS to ... 407 Forest Park (Blank) Covington LFP Raw Wat... Madisor Union Cr Contractor Greensboro 675 I FP Facility I. \$5M Remaining Budget 33.99 Cost - Monthly Baseline Cost - Monthly WRF Rehab, Replacement and Impro... 119,916,505.00 Big Flat Cree... Atteberry: Katherin Future Drainage Improvements (Plac... 107,927,225.00 200M Gravitt: Dor 48in PCCP Re... Future Biosolid Projects (Placeholder) McDonough 82,900,000.00 91.00 Harris; Robert Future WIP Projects (Placeholder) 56.636.402.00 150M Hopkins Cree... (41) Peachtree City Phan: Luar SCADA Future Budget Placeholder 45 634 780.00 Water Production Rehab, Replace, Im., 40 800 000 00 Leo; Steve \$0M \$10M 10014 Gravity Sewer and Force Main Rehab 39,000,000,00 \$20M (Blank) Seachrist; Stever 16 Eatonto F-1049 Future System-Economic Dev. 36 000 000.00 3 Monticello Estimated Cost - Desi.. Bover: Paul > Bing lacksor Future Distribution System Rehab Pro-35,000,000,00 Status Bid Construction Operion Other Pre-Design 50M © 2018 HERE, © 2018 Microsoft Corporation Term Tillman: Dwayne PS - Pump Station On Call and Emerg... 27.800.000.00 Howard; Tommy New Water Meter Installation 19.366.364.47 Sanitary Sewer Assessment (Budget P... 18,164,722.32 0M Schoeck: Richard 2020 WRF Equipment Replacement 18,000,000,00 Paul: San Sewer Rehabilitation Contract (Multip... 16,934,115.00 Callaway: Je 48-inch PCCP Replacement (Highway... 15,398,721.94 Willie Lie DWR Facility Upgrades (Placeholder 15,000,000.00 Beaver Ruin Wetland Park 12.560.383.00 Efevini: Michael 2018-2023 Future Uninc Design and . 12,000,000.00 Joffe: Donald 008 - Collection Sv 064 - IT Applicati.. R-0019 Future Asset Management an. 12.000.000.00 Bokey; Curtis 063 - Water LRWPS - Lanier Raw Water Intake an... 11 542 811.36 Joiner Matthew GC Water Training Education and Res. 11,000,000.00 ampbell: Kristophe 2017 City of Peachtree Corners Drain... 10.690.513.44 Rowles: Roysan 2017 Drainage Improvements M-0985 10.645.207.00 48in PCCP Replacement (Sunny Hill R. 10 116 212.88 ance: less Membrane Replacement and Rebab 9 784 108 20 Pump Station Decommissioning (Plac. 9.000.000.00 BRB Mixer and NRCY Pump Replace. 8 978 345.24 058 - W 48 PCCP Replacement (I-985 to Bufor... 8.160.000.00

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ARCADIS MALY TASK MONITOR AND WORK ANALYZER

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PS - Pump Station Rehab and Replac...

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Optimization of Project Portfolio

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Optimization of Project Portfolio

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© Arcadis 2021								IL02-Creekbed	Sewer Rehabilitation	Dumbarton Oaks between S St & 32	nd St \$30M - Max Risk Benefit				1	2020		1	2027	7	D	
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Improving the Journey

Do's	Don'ts
 DO recognize the value of your organization's	 DON'T base your organization's asset
human assets and capital, and involve them in	management and investment on physical linear
asset management and investment decisions	and vertical assets alone
 DO prioritize and optimize full lifecycle TOTEX	 DON'T make asset management and
costs (i.e., CAPEX + OPEX) when making asset	investment decision on the basis of upfront
management and investment decisions	CAPEX costs alone
 DO incorporate real-time asset condition and	 DON'T wait for failures, or rely on industry
performance data into maintenance programs,	standard assumptions or asset age alone, to
and leverage predictive analytics tools (e.g. AI,	determine which assets to prioritize for
ML) to inform decisions	maintenance or replacement
 DO supplement your organization's workforce	 DON'T rely on traditional utility skillsets alone to
with trained data scientists and analysts to help	confront the challenges of 21st century water
you unlock the potential of advanced, digitally	and wastewater infrastructure operations and
enabled asset management	asset management

Digital water companies are flooding the market



Digital Water Companies by Year of Founding. Source: Bluefield Research



Thank you for attending!

Learn more about building a fit-for-future utility



KEVIN SLAVEN

Asset Management Practice Leader

- o 330 515 5687
- c 330 990 2726
- e Kevin.Slaven@arcadis.com





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